



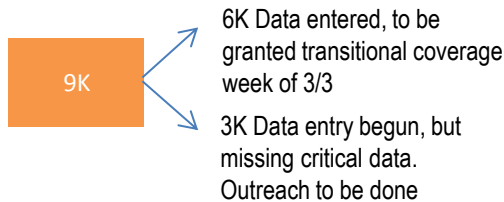
Massachusetts Health Exchange Dashboard

This is the second weekly report measuring the operations and progress of the Massachusetts Health Exchange project. This week's report is focused on efforts to address the current application backlog.

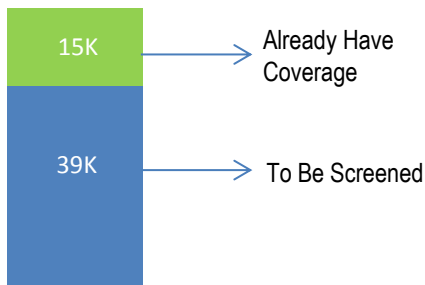
Application Processing Update

Last week, we reported that we had initially screened and identified 9K applications from residents without coverage. In the past week, we have completed the data entry process for those applications.

High Priority Applications Identified Last Week

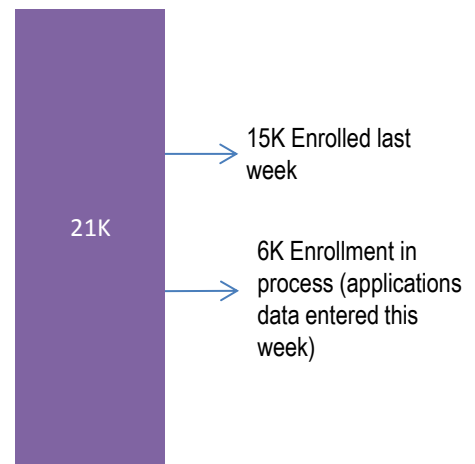


54K Backlog of Paper Applications Remains



Transitional Coverage

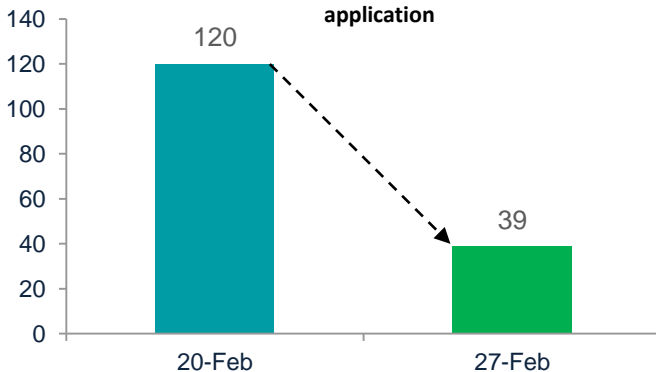
Over the past two weeks, we have enrolled 21K additional residents of the Commonwealth into transitional coverage.



Data Entry Tool

We have successfully developed a new data entry tool that dramatically reduces the average time to enter paper applications. We continue to test the stability of the tool.

Average number of minutes to data enter an application



Supplemental Staffing for Application Data Entry

Optum continues to supplement state resources for data entry and paper application processing. As of today, there are more than 230 Optum staff working on data entry, which will eclipse 300 supplemental staff by mid-next week.

